

# Field Property Claims Adjuster Job Description

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- Investigating and determining loss coverage and adjusting all elements of property loss claims
- Working in relation with customers and agents in order to negotiate settlements and manage the customer experience
- Making use of estimating software in order to establish indemnity values of claimed damages
- Physically visiting properties in order to critically examine and verify damage and assess repairs
- Ensuring that premiums are paid up and that the claimant's insurance policy doesn't have any riders that preclude payment
- Interviewing job professionals such as architects, builders, contractors, and accountants to find out if the claim is appropriate
- Negotiating and reaching a settlement with claimants.